



**DIV
GRUPA**

DIV GRUPA d.o.o. | DIV GROUP Ltd.

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QUALITY & ENERGY MANAGEMENT POLICY

The goal of **DIV GROUP Ltd.** is to be among the leading companies in our core business in the **design, production and wholesale of fastener products**, design and production of metal constructions into this region of Europe.

Our goal is achievable by quality of our products which we achieve with implemented system **ISO 9001**, while in the process of product realization and services our attention is set to energy consumption with implemented system **ISO 50001**.

Meeting the requirements and expectations of the customer is our basic quality criteria. In this way we respect the trust of the customer trying to create each delivering a recommendation for further work and so secure their place in the market. Therefore, we will do the following:

- continuously improve process efficiency and quality management systems and energy efficiency based on the requirements of international standard ISO 9001 & ISO 50001
- continuously act in respect with the applicable laws and regulations
- to support the purchase of energy efficient products and services that enhance energy efficiency
- to raise awareness of all employees about their responsibilities in quality and raise the level of energy of efficiency
- create and maintain mutually beneficial relationships with suppliers and sub-contractors and encourage them to improve the attitude towards quality and energy efficiency
- to support the purchase of energy efficient products and services that enhance energy efficiency
- place measurable and achievable goals of quality and energy efficiency

Continuous systematic improvement, and continuous upgrading of knowledge of all employees we can achieve all our goals. It is the duty and obligation of all employees in the DIV to know the politics of quality management and energy as well as acceptance of the same as a permanent principle in our own activities.

Samobor; 25.01.2018

Board Member:

Darko Pappo

